

INSTALLING MICROSOFT UPDATES (WINDOWS XP PRO/WINDOWS 2000)

On or after the 20th day of each month, or after running a recovery using an Integral DVMS Recovery CD, you must install the most recent Microsoft updates available for the system. Recovery CDs often do not include the entire list of updates because the list of updates changes frequently. To install the most recent updates, complete the following procedure, which requires you to temporarily stop recording video and capturing access control events.

NOTE: This procedure applies to all Integral DVMS units running **Windows XP Pro** or **Windows 2000**.

1. Exit MasterControl, Intelli-M, or Continuum SE, or stop all DigitalSENTRY services.
2. Run Windows Update from the Start menu or from Internet Explorer at the following URL:
<http://windowsupdate.microsoft.com>
3. Select Custom.
4. Compare the list of suggested updates to the list of Approved Microsoft Updates on the following site for the recovered Integral DVMS model:
<http://www.integraltech.com/Support/MicrosoftPatches.aspx>
5. **If updates appear on the Windows Update report but not on Integral's web site,** browse to <http://support.microsoft.com>. In the Search field, enter the security bulletin or advisory number indicated in the Windows Update report. If the bulletin/advisory was released or revised more than five business days before the current date, contact Technical Support to begin an investigation.

If all the updates on the Windows Update report appear on Integral's web site, simply install all approved updates using the links supplied on Integral's site.
6. Restart MasterControl, Intelli-M, Continuum SE, or all DigitalSENTRY services to resume normal operation.